

**CBO Travel** 



# UNIGLOBE COMPLETE QUALITY MANAGER

UNIGLOBE Complete Quality Manager is our robotic "superagent" that works 24/7 for lower fares, better seat assignments, waitlist clearance and offers seamless quality control checks on all reservations made.

#### SEAT FINDER

Tired of getting a window seat when you prefer an aisle? At UNIGLOBE Travel we book you the best possible seat according to your preference. We continue to look for your preferred seat right up until time of departure & we automatically move you to that seat the second it becomes available & alert you to any change.

### QUALITY CONTROL

We send all reservations through a multi-point quality control checklist to ensure accuracy, travel policy adherence and accurate reporting. We also ensure all applicable loyalty programs and frequent flyer numbers are applied to your booking, ensuring worry-free reservations.



#### CONTINUOUS FARE SEARCH

Because we continuously check airline inventory, we're also checking changes in fares. If there is a better fare out there that meets your requirements we'll book it for you automatically.

Sometimes airlines lower fares in the middle of the night and because our "super agent" never sleeps, we can book that lower fare before anyone else does, & we keep working right up until time of departure, guaranteeing you the lowest fare.

#### WAITLIST CLEARANCE

You have a busy schedule and need to get where you're going on time. Finding yourself on a wait list for a sold out flight can be a challenge. We automatically and continuously check airline waitlists to ensure you are first in line should a seat become available and we'll advise you instantly.

## Call or email our experts

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